

S16YS

July 25, 2016

To: Affected North American Dealers

Subject: S16YS, Vision Ford 6.8L Engine Oil Requirement

Models Affected: Model Year: Certain 2013-2017

Model: Vision School Bus and Non-School Bus with 6.8L V-10 Engines

Bulletin Duration: One (1) Year from Date of Issue

Overview:

Certain 2013 through 2017 model year Blue Bird Vision Ford 6.8L Drivers and Service manuals list either 5W-20 or 5W-30 Engine Oil Requirements. At your next and all subsequent oil changes, Blue Bird recommends only the use of 5W-30 motor oil. **All oils used must have the API certification mark.** The current oil fill cap is labeled 5W-20. Install a new oil fill cap labeled 5W-30.

5W-30 motor oil lubricates the valve train in a more efficient manner maintaining the excellent longevity of the 6.8L V-10 engines, when used with the school bus duty cycle. Thicker oil films can accommodate larger contaminants and offer more protection from any abrasive particles equal to or larger than the oil film thickness which could cause wear.

Affected Units:

A separate printout will be provided listing all buses in your territory that are affected by this service bulletin. Service Bulletin S16YS will be mailed to all owners on record. Be sure to review your list and advise of any incorrect owner names and/or addresses. On the subject buses, the owner is to install a new oil fill cap labeled 5W-30.

Repair Parts:

The Parts List outlined on Page 2 of the Instructions details the parts required to perform Service Bulletin S16YS and are provided with the Owner Letters.

Time Allowance:

Time allowed for Oil Cap Replacement in each bus is 0.1 hours.

Completion Notification:

To request reimbursement for completed repairs, Dealers may submit claims via Blue Bird ClaimsCenter (a.k.a. iWarranty). Select 'New Claim' from menu, then select the 'Campaigns' claim-type. Upon submission and approval of the claim, the body number will be flagged 'Completed/Claim'. For completed repairs where **no** reimbursement is requested, Dealers shall send the body number, repair date, odometer, and name of the repair facility to campaignparts@blue-bird.com the body number will be flagged 'Completed/Reply'.

If the modification directed by this notification was performed on your unit prior to the receipt of this notification, you may be eligible to receive reimbursement for the cost of obtaining a prenotification remedy of the subject matter of the campaign. Please provide a copy of all receipts to campaignparts@blue-bird.com.

Bulletin Duration:

This Service Bulletin ends one (1) year from date of issue.

Repair Facility:

Owners are being advised to contact their dealer for assistance, if needed.

Questions:

Questions regarding this bulletin should be directed to your Blue Bird Field Service Engineer.

Regards,

Lisa Hancock

Engineering Services

Lisa Kancock

402 Blue Bird Blvd.

Fort Valley, GA 31030 Phone: 478-822-2242

lisa.hancock@blue-bird.com

