



Division of Independent Protection Co., Inc.  
67819 State Road 15, New Paris, Indiana 46553  
Phone: 800-296-2105

## LIMITED COMMERCIAL WARRANTY

*(Warranty must be registered online to activate start of warranty on the Distributor Secure Site at [turtletop.com](http://turtletop.com). Vehicle must be registered by the distributor if stock or end user within 10 business days of receipt based on signed bill of lading.)*

### WHAT DOES THIS WARRANTY COVER?

Turtle Top Division of Independent Protection Company, Inc., (referred to hereafter as "company" warrants to the original retail purchaser (referred to hereafter as "you") that your Turtle Top unit shall, under normal use and service, be free of substantial defect in materials or workmanship which are attributable to us and which you report to us within the warranty period.

The warranty period with respect to the main body structural components of your Turtle Top unit extends FIVE (5) years from the date when the unit is delivered to you or until the unit has been driven 100,000 miles, if sooner. The main body structural components are the roof structure, the perimeter steel wall structure and the floor foundation (including subfloor). The warranty period with respect to fiberglass, other components and systems or workmanship, which are attributable to us and not directly covered by the sub-part manufacturer (see below), extends FOUR (4) years from the date when the unit is delivered to you or until the unit has been driven 50,000 miles, if sooner. This warranty is non-transferable.

### WHAT DOES THIS WARRANTY NOT COVER?

This warranty does not cover:

1. Defects in the aesthetics or physical appearance of the unit over time.
2. Deterioration due to normal use, wear and tear, and exposure to the elements.
3. Damages due to negligent use, misuse, abuse, accidents, acts of God or other contingencies beyond our control.
4. Defects in the products that have been repaired, altered or modified without our approval including added equipment.
5. Defects in the chassis and other parts and accessories not manufactured by us unless the defects result from our installation of such parts and accessories. We will not pay for or perform repairs made necessary by reason of failure to follow ordinary maintenance procedures.

### HOW DO YOU GET WARRANTY SERVICE?

To obtain warranty service, you must report the problem to the selling distributor within the warranty period. Only our warranty manager at our factory has the authority to approve warranty service, so if you report to your selling dealer, the dealer will relay the report to our warranty manager using documented policy with the business agreement between company and selling distributor. You must make the unit available for examination at our request. If our warranty manager approves warranty service, you must present the unit for service at our factory or at any service facility we designate, and you must leave the unit at our disposal for a sufficient time to effect service.

You must provide the following information when reporting any problem to your selling distributor:

- |                          |                         |                                  |
|--------------------------|-------------------------|----------------------------------|
| 1. Product Serial Number | 2. Product Model Number | 3. Vehicle Identification Number |
| 4. Retail Name           | 5. Date of Purchase     | 6. Mileage                       |

In the following cases listed below-these companies choose to work directly to handle warranty involving their product. In some cases these companies offer standard and extended warranty on their product that may be chose at time of order. To expedite the coverage process please contact the following manufacturers of equipment individually to attain what warranty applies to your product. In the event that you receive unsatisfactory service, please contact Turtle Top and we will assist in assuring coverage.

1. Air conditioning - (Trans-Air) 1-800-673-2446-(ACC Climate Control) 800.462.6322-- (Carrier AC) 1.800.450.2211
2. Lifts - (Braun Corporation) 1-800-THE-LIFT- (Ricon Corporation) 1.800.322.2884
3. Alternators - (PennTex) 717-764-3584 (American Armature) 563.323.3337
4. Suspension- (Mor/Ryde RL) 574-293-1581
5. Lift Electronics/High Idle Control (Intermotive Vehicle Controls)- 800-969-6080 Ask for Tech Support

### WHAT WILL WE DO TO CORRECT DEFECTS?

We will repair or replace, at our option, without charge for parts or labor, any defective part covered by this warranty.

### WHAT WILL WE NOT DO?

We will not replace the unit or refund the purchase price. We will not provide or pay for transportation of the unit to or from our factory or the service facility designated by us. We will not pay for loss of time; loss of use; loss of revenues, salaries or commissions; towing charges; bus fares; car rentals; gasoline expense; telephone charges; inconvenience or other incidental damages. **REPAIR OR REPLACEMENT OF DEFECTIVE PARTS IS THE EXCLUSIVE REMEDY UNDER THIS WRITTEN WARRANTY OR ANY IMPLIED WARRANTY. WE WILL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM BREACH OF THIS WRITTEN WARRANTY.**

### WHAT OTHER CONDITIONS OR LIMITATIONS AFFECT YOUR RIGHTS?

**THIS WRITTEN WARRANTY IS MADE IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. NO IMPLIED WARRANTY OF MERCHANTABILITY IS MADE.**

This written warranty constitutes the entire agreement between you and company. We do not authorize any person to create for us any other obligation or liability in connection with your Turtle Top unit.

Any action against us based on this warranty (or any implied warranty asserted by you despite the foregoing disclaimer) must be commenced within one year after the accrual thereof and must be prosecuted in a state or federal court, which sits in Indiana. This warranty shall be construed and enforced in accordance with the laws of the State of Indiana.

### WHAT DO YOU DO IF A SEPARATELY WARRANTED PART IS DEFECTIVE?

Our warranty does not cover defects in the chassis and other parts and accessories not manufactured by us unless the defects result from our installation of such parts and accessories. These items may be warranted by the manufacturers of them, and if a written warranty with respect to a particular item is available, **a copy of that warranty has been included in your owner's packet.** Refer to the applicable written warranty for an explanation of the procedure you should follow in order to obtain warranty service. **We do not adopt the warranties of other manufacturers or assume any responsibility with respect to such warranties.**